

# IMPORTANT INFORMATION

## **Reservation includes:**

- Full board (breakfast, lunch, dinner).
- Transfer from the airport or hotel in Manaus to the Dolphin Lodge and return to Manaus (airport or hotel).
- Guided tours according to the package booked. Language: Portuguese, English, or Spanish.
- Room with private bathroom.

## **Reservation does not include:**

- Juices for lunch and dinner, only for breakfast.
- Packages do not include drinks. Drinks can be purchased at the bar, only in cash, we do not accept credit cards at the hotel.
- Additional transfers.
- City tour in Manaus.

## **Payment Policy:**

- Prepayment of 100% by credit card (in 1 installment) or wire transfer (only from Brazilian Banks).
- In case of cancellation up to 5 days before the check-in, 95% of the prepayment will be refunded.
- In case of cancellation between 4 days before check-in and the day before the reservation, 70% of the prepayment will be refunded.
- There is no refund in case of no show.
- Children under 8 years old are free. 1 free child per room.
- Payments in installments are allowed only for Brazilian credit cards.
- We only accept wire transfers from Brazilian Banks. We are not working with international wire transfers.

## **It is recommended to bring:**

### **Essential items:**

Hat or cap.  
Sunglasses.  
Sunscreen.  
Repellent / Bug spray.  
Raincoat.  
Sneakers or hiking boots.  
Sandals / Flip-flops.  
Personal medication.  
Personal hygiene products.  
Photography equipment.

### **Clothing:**

Light and comfortable clothes, preferably in dark colors, help camouflage in nature.  
Coats to wear on cold nights.  
Comfortable pants or shorts to wear at the hotel and during the canoe activities.  
Long pants, a long-sleeved shirt, and sneakers or boots for jungle hikes.  
Swimwear.

## **DOLPHIN LODGE**

CAREIRO - AMAZONAS - BRASIL

Website: <http://dolphinlodge.tur.br/>

E-mail: [contato@dolphinlodge.tur.br](mailto:contato@dolphinlodge.tur.br)

Phone: +55 92 3663-0392 / +55 92 99131-4991



**Other items:**

Flashlight.  
Binoculars.  
Cash to buy local products.

**Important information:**

- Please take the minimum luggage possible to facilitate the transfer. It is recommended to bring 10 kilos per person. You can store the excess luggage at the agency in Manaus. No charge of deposit.
- There's free Wi-Fi available only at the restaurant. There is no phone signal in that area.
- Meal times:  
Breakfast: 07:00 AM to 07:40 AM.  
Lunch: 12:00 PM to 01:00 PM.  
Dinner: 07:00 PM to 08:00 PM.
- Tours are conducted in groups. The maximum of people per guide is 8. The hotel's capacity is 30 people.
- It is not possible to swim with dolphins, because they are not domesticated in that region.
- Electricity 24 hours in the rooms (110 volts).
- Flood period: April to August.
- Drought period: September to March.
- The bungalow rooms are over the river only during the flood season (April to August).
- While visiting a local family, giving them a tip or gifts for the children, such as toys and school supplies, is recommended.

**Shuttle services:****Transfer in:**

- Hotel in Manaus (08:00 AM) => Dolphin Lodge (11:00 AM).
- Hotel in Manaus (12:00 PM) => Dolphin Lodge (03:00 PM).
- Manaus airport (Pick up upon flight arrival, as long as it arrives between 08:00 AM and 04:00 PM).

**Transfer out:**

- Dolphin Lodge (08:00 AM) => Airport or Hotel in Manaus (11:00 AM).
- Dolphin Lodge (10:00 AM) => Airport or Hotel in Manaus (01:00 PM).
- Dolphin Lodge (01:30 PM) => Airport or Hotel in Manaus (04:30 PM).

**Notes:**

- There is no transport at night for security reasons.
- It is not allowed to stop at sights, restaurants, and other places during the transfers. Only the path described in the package will be carried out.

**Ready to make your reservation? Please click on the link below:**

<https://hotels.cloudbeds.com/reservas/BcjG6V>

**Office - Business hours:** Monday to Saturday, from 8 AM to 4 PM.

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